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| **Steak n Shake Turnup Procedure** |  |

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| **Purpose:** Unknown |
| **Author:** Unknown |

Steak n Shake Turnup Procedure

Adding site to FortiManager[[edit](https://kb.sagenet.com/index.php?title=Steak_n_Shake_Turnup_Procedure&action=edit&section=1)]

1. Login to FortiManager at <https://148.73.100.201/index.htm?action=login>
2. You will now be in the "root" ADOM. Under Managed Devices, your store device should show up.
3. Add store to Steak n Shake ADOM
   1. Right Click the device and select "Add"
   2. Change the ADOM to "SNS\_52"
   3. Username and password is admin/$n$cpe!!!123
   4. Click Add
4. Import the store's policy and objects
   1. Change the ADOM drop down to "SNS\_52"
   2. Click "Managed Fortigates"
   3. Right Click "Managed Fortigates" you just added and click "Import Policy"
      1. Click Next for "Interface Mapping"
      2. On the "Import Policy Database" page, change "Object Selection" to "Import all objects" and click next. Leave everything else default.
      3. There will be multiple conflicts with objects on the "Objects" page. Change the "Use Value From" selector to "FortiManager" for all objects.
      4. Click next on "Ready to Import" page
      5. After the device finishes the import, click Finish
5. Apply the default policy
   1. At the top of page, click the "Policy & Objects" tab
   2. Under "Policy Package", right click the policy for the store you just imported and select Delete.
   3. Click on the relevant policy package for the site type. To understand site types, review Table 2 in the SnS FortiManager Policy Package Guidelines document [here.](https://kb.sagenet.com/images/0/0a/FortiManager_Policy_Package_Guidelines.docx) Notice the far right column shows what members below to specific policies.
   4. Click on the "Installation" Sub-Tab
   5. Click the "Add" button
   6. Select the store's device and click ok
   7. Right click the <relevant\_policy> package and select "Install Wizard."
   8. Click next on the "What to Install" page.
   9. Click next on the "Device Selection" page. Note that all devices are selected, which is needed.
   10. On the "Validation" page, make sure all devices are selected and click Install.
   11. Once it is finished installing, click finish.

Adding site to SolarWinds[[edit](https://kb.sagenet.com/index.php?title=Steak_n_Shake_Turnup_Procedure&action=edit&section=2)]

1. Login to SolarWinds at <http://172.16.70.50:8080/Orion/Login.aspx>
2. Under the **Down Nodes** applet, click the "**Manage Nodes**" button
3. Click the "**Add Node**" button
4. Type the Loopback IP address of the Fortigate into the "Polling Hostname or IP Address" field
   1. Click “**Device Manger**”
   2. Managed Fortigates
   3. Choose Store #
   4. Menu ⎝ System ⎝ Interface
5. Under the SNMP settings, change the "Community String" from public to Ste@knSH@keR0
6. Change the "Polling Engine" to **SOLARWINDSNPM02** and click next
7. On the "Choose Resources to Monitor" page, click "**None**" and then select the following interfaces and click next:
   1. Status and Response Time, set to ICMP
   2. wan1 - Outside
   3. snscore
   4. sns-BACKUP
   5. port47 - Cradle-Point-BACKUP
8. Click Next on the "Add Application Monitors" page
9. On the "Change Properties" page, change the following fields:
   1. Address: (from spreadsheet)
   2. City: (from spreadsheet)
   3. State: (from spreadsheet)
   4. Customer: SteakNShake
   5. CustomerNetworkNumber: 20311
   6. Location\_ID: (Store Number without zeros)
10. Click "OK, Add Node"
11. Managed Nodes
    1. Choose + by SnS – (store #).sagenet.com
    2. Choose SnS – backup
    3. Choose edit interface
    4. Check “Display interface as unplugged rather than down.”
    5. Choose submit.

Airtight Management[[edit](https://kb.sagenet.com/index.php?title=Steak_n_Shake_Turnup_Procedure&action=edit&section=3)]

1. Login to the Airtight management portal at [https://login.cloudwifi.com](https://login.cloudwifi.com/)
2. Register Devices to the Steak n Shake Portal
   1. Click "Steak n Shake Inc" under customers
   2. Under Airtight Tools, click "Register Device"
   3. Find the serial numbers of the devices you are configuring (serial is the same as the MAC address)
   4. Click Assign
   5. Assign the AP's to "SG119 - Airtight Management Console"
      * Device may already be assigned
   6. Close the Device Registration webpage
3. Configure the Site
   1. Back on the Mojo Studio Dashboard, click "SG119 - Airtight Management Console"
   2. On the left panel, expand Airtight Cloud->Steak n Shake Inc->Stores->Classic Stores and click on Classic Stores
   3. At the bottom of the left panel, click the + button (add location button)
   4. Select Folder as the type
   5. Name it "Store XX" (XX is the store number)
   6. Select (GMT -06:00) America/Chicago as the time zone
   7. Click OK
      * Repeat this process for each site
4. Add AP to Site and Apply Template
   1. At the top of the page, click "Devices"
   2. On the left panel, click "Steak n Shake Inc" to show all devices
   3. Type the serial # of AP in the Quick Search box in the upper right corner
   4. Check the box next to the AP
   5. Click the "Change Location" button and select the Site Folder you created in step 3. Click OK
   6. Click the "Change Device Template" button and select Classic Store Template External Antennas - VLAN 10 and Guest

Release Notes

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| **Version** | **Date** | **Modified By** | **Changes Made** |
| 1.0 | Unknown | Unknown | Initial Issue |
| 1.1 | 07/14/25 | Tanisha Batta | Added to the template and adjusted formatting. |